

CCP Section 1281.96 Data Collection Requirements
(From July 01, 2004 To September 30, 2009)

Non-Consumer Party	Total Cases	Dispute Type	Prevailing Party	Cons. Self	File Date	Disposition Date	Disposition Type	Award Amt.	Arbitrator	Appt.	Arb. Fee.	Cons. Fee %	Non-Cons. Fee %	Other Relief
Tax Relief Associates, Inc.	1	Buyer/Seller	Consumer	Yes	10/5/04	2/14/05	Awarded	\$750.00	Eric Blum	1/31/05	0	0	0	0
Trabuco Hills Air	1	Buyer/Seller	Consumer	Yes	10/11/04	1/24/05	Settlement	\$0.00			0	0	0	0
West L A Engine Rebuilding, Inc.	4	Buyer/Seller	Consumer	Yes	10/13/04	5/3/05	Settlement	\$0.00			0	0	0	0
Corporation	3	Buyer/Seller	Consumer	Yes	10/26/04	3/9/05	Settlement	\$0.00	David Wasson	2/23/05	0	0	0	0
All New Glass & Mirror Co.	1	Buyer/Seller	Consumer	Yes	11/18/04	1/26/05	Settlement	\$0.00	Frank Underwood	1/12/05	0	0	0	0
Rob Jewels	1	Buyer/Seller	Consumer	Yes	11/18/04	1/26/05	Settlement	\$0.00	Frank Underwood	1/12/05	0	0	0	0
Vacation Pools & Spas	2	Buyer/Seller	Consumer	No	12/9/04	2/17/05	Settlement	\$0.00			0	0	0	0
Springs, Inc.	1	Buyer/Seller	Consumer	Yes	12/20/04	2/28/05	Denial	\$2,036.50	Ronald Visser	2/14/05	0	0	0	0
California Route Sales, Inc.	9	Buyer/Seller	Consumer	Yes	1/6/05	5/9/05	Settlement	\$0.00	Thomas Culbertson	4/25/05	0	0	0	0
Kitchen Cabinets Innovators	1	Buyer/Seller	Consumer	Yes	1/6/05	6/7/05	Awarded	\$490.50	Malcolm McNeil	5/24/05	0	0	0	0
Fence Deck & Rail	1	Buyer/Seller	Non-Consumer	Yes	1/21/05	6/29/05	Awarded	\$850.00	Terry Fiskin	6/15/05	0	0	0	0
S O S Plumbing	4	Buyer/Seller	Consumer	Yes	1/28/05	8/22/05	Settlement	\$0.00	Carolyn Smith	8/8/05	0	0	0	0
California Route Sales, Inc.	9	Buyer/Seller	Non-Consumer	Yes	2/3/05	4/19/05	Awarded	\$918.97	Gerald Moriarty	4/5/05	0	0	0	0
Express, Inc.	2	Buyer/Seller	Consumer	Yes	2/4/05	6/13/05	Settlement	\$0.00	Randolph Andell	5/30/05	0	0	0	0
Career Search Group	5	Buyer/Seller	Non-Consumer	Yes	2/8/05	5/2/05	Awarded	\$0.00	Pamela Gressier	4/18/05	0	0	0	0
Elite Maid Service	1	Buyer/Seller	Consumer	Yes	2/9/05	6/6/05	Awarded	\$27.50	Mark Risner	5/23/05	0	0	0	0
Lakeland Marine, Inc.	1	Buyer/Seller	Consumer	Yes	2/10/05	2/28/05	Settlement	\$0.00			0	0	0	0
Americraft Constructors, Inc.	4	Buyer/Seller	Non-Consumer	Yes	2/14/05	7/19/05	Awarded	\$2,844.97	Karen Weiss	7/5/05	0	0	0	0
Accurate Air Service Co.	1	Buyer/Seller	Non-Consumer	Yes	3/1/05		Awarded	\$1,206.61	Eric Blum	1/1/00	0	0	0	0
JJCO Web Design	1	Buyer/Seller	Consumer	Yes	3/3/05	8/23/05	Denial	\$425.00	Arthur Devine	8/9/05	0	0	0	0
Ultimate Coaching	1	Buyer/Seller	Consumer	Yes	3/3/05	8/23/05	Denial	\$425.00	Arthur Devine	8/9/05	0	0	0	0
Shaffer Pools Incorporated	1	Buyer/Seller	Consumer	Yes	3/4/05	6/1/05	Awarded	\$0.00	Michael Geller	5/18/05	0	0	0	0
& Service	1	Buyer/Seller	Non-Consumer	Yes	3/8/05	6/15/05	Awarded	\$500.00	Terry Ansnes	6/1/05	0	0	0	0
Valley Plaza Doctors Hospital	1	Buyer/Seller	Non-Consumer	Yes	3/8/05	6/15/05	Awarded	\$500.00	Terry Ansnes	6/1/05	0	0	0	0
Express, Inc.	2	Buyer/Seller	Consumer	Yes	3/31/05	8/3/05	Settlement	\$0.00	Don Minovitz	7/20/05	0	0	0	0
Ameri Builders, Inc	1	Buyer/Seller	Consumer	Yes	4/1/05	10/3/05	Settlement	\$0.00	Marcia Scully	9/19/05	0	0	0	0
Wear House Design, Inc.	1	Buyer/Seller	Consumer	Yes	4/18/05	6/21/06	Denial	\$112,496.17	Karen Weiss	6/7/06	0	0	0	0
Direct Disposal	1	Buyer/Seller	Non-Consumer	Yes	4/19/05	8/19/05	Awarded	\$1,370.00	Daniel Saling	8/5/05	0	0	0	0
Inc.	1	Buyer/Seller	Non-Consumer	Yes	4/19/05	8/19/05	Awarded	\$1,370.00	Daniel Saling	8/5/05	0	0	0	0
The Handyman Solution	2	Buyer/Seller	Consumer	Yes	4/26/05	12/6/05	Denial	\$0.00	Don Minovitz	11/22/05	0	0	0	0
Sunshine Roofing, Inc.	3	Buyer/Seller	Non-Consumer	Yes	5/4/05	10/6/05	Awarded	\$750.00	Terry Fiskin	9/22/05	0	0	0	0
Home Improvement King, Inc.	6	Buyer/Seller	Consumer	Yes	5/25/05	3/16/06	Awarded	\$7,000.00	Mario Metzger	3/2/06	0	0	0	0
San Clemente Tech Service	1	Buyer/Seller	Consumer	Yes	6/2/05	11/9/05	Denial	\$35.00	Robert Duzey	10/26/05	0	0	0	0
	1	Buyer/Seller	Consumer	No	6/15/05	12/29/05	Settlement	\$0.00	Gerald Moriarty	12/15/05	0	0	0	0
Garden of Eaton Landscapes	2	Buyer/Seller	Consumer	No	6/15/05	12/29/05	Settlement	\$0.00	Gerald Moriarty	12/15/05	0	0	0	0
Image Cabinet & Stone	1	Buyer/Seller	Consumer	Yes	6/25/05	10/13/05	Settlement	\$0.00			0	0	0	0
Company	5	Buyer/Seller	Non-Consumer	Yes	7/6/05	11/1/05	Awarded	\$2,890.00	Michael Geller	10/18/05	0	0	0	0
Main Street Car Wash	1	Buyer/Seller	Non-Consumer	Yes	7/6/05	11/1/05	Awarded	\$2,890.00	Michael Geller	10/18/05	0	0	0	0
Sunshine Roofing, Inc.	3	Buyer/Seller	Non-Consumer	Yes	7/19/05	2/12/07	Awarded	\$6,580.44	Eric Blum	1/29/07	0	0	0	0
Hawaii Super Market	1	Buyer/Seller	Non-Consumer	Yes	7/19/05	2/12/07	Awarded	\$6,580.44	Eric Blum	1/29/07	0	0	0	0
Protec Engineering Services	3	Buyer/Seller	Non-Consumer	Yes	7/25/05		Awarded	\$8.00	Karen Weiss	1/1/00	0	0	0	0
Inc.	1	Buyer/Seller	Non-Consumer	Yes	7/25/05		Awarded	\$8.00	Karen Weiss	1/1/00	0	0	0	0
Home Improvement King, Inc.	6	Buyer/Seller	Consumer	No	8/4/05	12/27/05	Denial	\$2,508.60	Dirk Gustafson	12/13/05	0	0	0	0

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	2	Buyer/Seller	Consumer	Yes	8/8/05	12/14/05	Settlement	\$0.00			0	0	0	0
Jemstar, Inc.	2	Buyer/Seller	Non-Consumer	Yes	8/8/05	11/30/05	Awarded	\$3,750.00	Pete Baccaro	11/16/05	0	0	0	0
Company	5	Buyer/Seller	Non-Consumer	Yes	8/10/05	12/5/05	Awarded	\$233.00	J. Niswonger	11/21/05	0	0	0	0
Company	5	Buyer/Seller	Consumer	Yes	8/10/05	5/19/06	Settlement	\$0.00			0	0	0	0
California Route Sales, Inc.	9	Buyer/Seller	Consumer	Yes	8/17/05	12/14/05	Settlement	\$0.00			0	0	0	0
Protec Engineering Services	3	Buyer/Seller	Non-Consumer	Yes	8/19/05	12/29/05	Awarded	\$4,500.00	Janet Spector	12/15/05	0	0	0	0
Margo's Caregivers Service, Inc.	1	Buyer/Seller	Consumer	Yes	8/23/05	5/15/06	Denial	\$0.00	Dorothea Blaine	5/1/06	0	0	0	0
Pacific Builders	1	Buyer/Seller	Consumer	No	8/24/05	12/27/05	Settlement	\$0.00	Judith Deming	12/13/05	0	0	0	0
Luis Lopez Automotive	1	Buyer/Seller	Non-Consumer	Yes	9/2/05	12/18/05	Awarded	\$0.00	Althea Halchuck	12/4/05	0	0	0	0
S O S Plumbing	4	Buyer/Seller	Consumer	Yes	9/9/05	12/8/05	Awarded	\$250.00	Eric Blum	11/24/05	0	0	0	0
S O S Plumbing	4	Buyer/Seller	Non-Consumer	Yes	9/9/05	6/26/06	Awarded	\$700.00	Daniel Saling	6/12/06	0	0	0	0
	1	Buyer/Seller	Non-Consumer	Yes	9/22/05	2/28/06	Awarded	\$335.41	Terry Fiskin	2/14/06	0	0	0	0
	1	Buyer/Seller	Non-Consumer	Yes	9/22/05	2/28/06	Awarded	\$335.41	Terry Fiskin	2/14/06	0	0	0	0
Alternative On-Site Service	2	Buyer/Seller	Non-Consumer	Yes	9/22/05	2/28/06	Awarded	\$335.41	Terry Fiskin	2/14/06	0	0	0	0
California Security, Inc.	1	Buyer/Seller	Non-Consumer	Yes	9/22/05	2/28/06	Awarded	\$335.41	Terry Fiskin	2/14/06	0	0	0	0
A P L Construction	1	Buyer/Seller	Non-Consumer	Yes	10/10/05	4/18/06	Awarded	\$592.25	Michael Geller	4/4/06	0	0	0	0
Company	5	Buyer/Seller	Consumer	Yes	10/12/05	5/31/06	Settlement	\$0.00			0	0	0	0
Corporation	1	Buyer/Seller	Consumer	Yes	10/12/05	5/31/06	Settlement	\$0.00			0	0	0	0
California Route Sales, Inc.	9	Buyer/Seller	Consumer	Yes	10/14/05	6/28/06	Settlement	\$0.00	Roy Hoffman	6/14/06	0	0	0	0
	1	Buyer/Seller	Consumer	Yes	10/17/05	1/30/06	Settlement	\$0.00			0	0	0	0
Smith Transmission	1	Buyer/Seller	Consumer	Yes	10/17/05	1/30/06	Settlement	\$0.00			0	0	0	0
Jemstar, Inc.	2	Buyer/Seller	Consumer	Yes	10/21/05	1/19/06	Settlement	\$0.00			0	0	0	0
Lewis Roofing, Inc	5	Buyer/Seller	Consumer	Yes	10/21/05	5/31/06	Settlement	\$0.00			0	0	0	0
Lewis Roofing, Inc	5	Buyer/Seller	Consumer	Yes	10/21/05	5/31/06	Settlement	\$0.00			0	0	0	0
Company	5	Buyer/Seller	Consumer	Yes	10/25/05	3/23/05	Settlement	\$0.00	Ronald Visser	3/9/05	0	0	0	0
Mommy Works, Inc.	3	Buyer/Seller	Consumer	Yes	10/26/05	1/21/09	Settlement	\$0.00			0	0	0	0
Grand Capital Financial, Inc.	1	Buyer/Seller	Non-Consumer	Yes	11/3/05	1/6/05	Awarded	\$3,500.00	Kari Crudup	12/23/04	0	0	0	0
J.B. Financial	1	Buyer/Seller	Non-Consumer	Yes	11/3/05	1/6/05	Awarded	\$3,500.00	Kari Crudup	12/23/04	0	0	0	0
Ultimo Organization, Inc.	8	Buyer/Seller	Consumer	Yes	11/10/05	10/30/05	Settlement	\$0.00	Carolyn Smith	10/16/05	0	0	0	0
Patios Plus Construction, Inc.	1	Buyer/Seller	Non-Consumer	Yes	11/14/05	2/10/06	Awarded	\$4,160.00	Daniel Kaminsky	1/27/06	0	0	0	0
Development, Inc.	1	Buyer/Seller	Consumer	Yes	11/14/05		Settlement	\$0.00			0	0	0	0
Zazzara Construction, Inc.	1	Buyer/Seller	Consumer	Yes	11/15/05		Settlement	\$0.00			0	0	0	0
1st Choice Self Storage	1	Buyer/Seller	Non-Consumer	Yes	11/16/05	3/20/06	Awarded	\$0.00	V. Norman Jewett	3/6/06	0	0	0	0
S O S Plumbing	4	Buyer/Seller	Consumer	Yes	11/17/05	2/2/06	Denial	\$0.00	Rudy Rodriguez	1/19/06	0	0	0	0
Kitchen & Bath Werks	1	Buyer/Seller	Consumer	Yes	11/21/05	2/3/06	Settlement	\$0.00			0	0	0	0
International Bartenders School	1	Buyer/Seller	Consumer	Yes	11/21/05	3/23/06	Settlement	\$0.00			0	0	0	0
J.F.P. Construction Consultant	3	Buyer/Seller	Non-Consumer	Yes	11/22/05	4/21/06	Awarded	\$970.00	Pete Baccaro	4/7/06	0	0	0	0
America Lending & Associates	1	Buyer/Seller	Non-Consumer	Yes	11/22/05	4/21/06	Awarded	\$970.00	Pete Baccaro	4/7/06	0	0	0	0
Burbank Kawasaki	2	Buyer/Seller	Non-Consumer	Yes	11/30/05	3/28/06	Awarded	\$1,410.00	Randolph Andell	3/14/06	0	0	0	0
P & P Auto Repair	2	Buyer/Seller	Consumer	Yes	12/13/05	3/3/06	Awarded	\$2,150.00	Eric Blum	2/17/06	0	0	0	0
A-1 California Builders, Inc.	1	Buyer/Seller	Consumer	No	1/6/06	6/20/06	Settlement	\$0.00	Eileen McGarry	6/6/06	0	0	0	0
Beach Boulevard Pet Hospital	3	Buyer/Seller	Non-Consumer	Yes	1/9/06	3/22/06	Awarded	\$1,318.50	Janet Spector	3/8/06	0	0	0	0
Beach Boulevard Pet Hospital	3	Buyer/Seller	Non-Consumer	Yes	1/9/06	4/5/06	Awarded	\$170.25	Thomas Culbertson	3/22/06	0	0	0	0

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P & P Auto Repair	2	Buyer/Seller	Consumer	Yes	2/27/06	7/25/06	Awarded	\$3,453.63	Lloyd Felver	7/11/06	0	0	0	0
West Coast Vinyl Windows	1	Buyer/Seller	Consumer	Yes	3/15/06	6/17/06	Denial	\$0.00	Martin Daniel	6/3/06	0	0	0	0
Angel Appliances Service Corporation	2	Buyer/Seller	Consumer	Yes	3/27/06	7/7/06	Awarded	\$100.00	Arthur Devine	6/23/06	0	0	0	0
Pelham Blakeman Construction	3	Buyer/Seller	Consumer	Yes	4/12/06	6/26/09	Settlement	\$0.00	Kari Crudup	6/12/09	0	0	0	0
Beach Boulevard Pet Hospital	1	Buyer/Seller	Consumer	Yes	4/18/06	10/25/06	Settlement	\$0.00	Joseph Heffernan	10/11/06	0	0	0	0
B.B.Q. Islands Unlimited	3	Buyer/Seller	Non-Consumer	Yes	5/1/06	8/1/06	Awarded	\$62.50	Davis	7/18/06	0	0	0	0
B.B.Q. Islands Unlimited	3	Buyer/Seller	Consumer	Yes	12/27/07	2/6/09	Settlement	\$0.00	Lloyd Felver	1/23/09	0	0	0	0
B.B.Q. Islands Unlimited	3	Buyer/Seller	Non-Consumer	Yes	12/27/07	2/25/09	Awarded	\$6,338.00	Eric Blum	2/11/09	0	0	0	0
B.B.Q. Islands Unlimited	3	Buyer/Seller	Consumer	Yes	12/27/07	4/2/09	Denial	\$3,000.00	Tash Sogg	3/19/09	0	0	0	0
Foster Projects, Inc.	1	Buyer/Seller	Consumer	Yes	2/21/08	3/31/09	Denial	\$48,647.18	Steven Rosenthal	3/17/09	0	0	0	0
Greenstone Construction	1	Buyer/Seller	Consumer	Yes	4/9/08	1/27/09	Denial	\$52.00	Paul Loreto	1/13/09	0	0	0	0
EWM Construction	1	Buyer/Seller	Consumer	Yes	4/9/08	1/27/09	Denial	\$52.00	Paul Loreto	1/13/09	0	0	0	0
J.F.P. Construction Consultant	3	Buyer/Seller	Non-Consumer	Yes	4/14/08	2/6/09	Awarded	\$2,061.96	Lloyd Felver	1/23/09	0	0	0	0
Van Duzen Construction, Inc.	1	Buyer/Seller	Non-Consumer	Yes	4/18/08	12/4/08	Awarded	\$10,000.00	Gail Frommer	11/20/08	0	0	0	0
Gerard A. Fierro & Associates	1	Buyer/Seller	Non-Consumer	Yes	4/25/08	12/31/08	Awarded	\$1,363.50	Arthur Devine	12/17/08	0	0	0	0
Ultimo Organization, Inc.	8	Buyer/Seller	Consumer	Yes	4/25/08	7/13/09	Settlement	\$0.00	Ernest Bishop	6/29/09	0	0	0	0
Christie Construction Company, Inc.	1	Buyer/Seller	Consumer	Yes	5/13/08	5/13/09	Awarded	\$9,934.10	Daniel Saling	4/29/09	0	0	0	0
The Elegant Affair	1	Buyer/Seller	Consumer	Yes	5/14/08	2/23/09	Settlement	\$0.00			0	0	0	0
Albert's Mobile Repair	1	Buyer/Seller	Non-Consumer	Yes	7/15/08	2/23/09	Awarded	\$464.00	Debra Garrett	2/9/09	0	0	0	0
Royalty Remodeling, Inc.	1	Buyer/Seller	Consumer	Yes	8/18/08	4/14/09	Denial	\$141,577.42	Karen Weiss	3/31/09	0	0	0	0
Herman & Chamow, CPA's	1	Buyer/Seller	Consumer	Yes	8/29/08	2/25/09	Settlement	\$0.00			0	0	0	0
Desert Window Treatments	3	Buyer/Seller	Non-Consumer	Yes	9/3/08	5/7/09	Awarded	\$2,033.82	Lloyd Felver	4/23/09	0	0	0	0
Desert Window Treatments	3	Buyer/Seller	Non-Consumer	Yes	9/4/08	7/22/09	Awarded	\$2,150.00			0	0	0	0
Desert Window Treatments	3	Buyer/Seller	Consumer	Yes	9/4/08	2/3/09	Settlement	\$0.00			0	0	0	0
Extreme Home Remodeling, Inc.	3	Buyer/Seller	Consumer	Yes	9/5/08	2/10/09	Denial	\$0.00	Arthur Devine	1/27/09	0	0	0	0
Extreme Home Remodeling, Inc.	3	Buyer/Seller	Consumer	Yes	9/8/08	1/28/09	Denial	\$0.00	Elizabeth Moreno	1/14/09	0	0	0	0
Extreme Home Remodeling, Inc.	3	Buyer/Seller	Non-Consumer	Yes	9/9/08	2/17/09	Awarded	\$2,400.00	Karen Weiss	2/3/09	0	0	0	0
Classic Carpets and Draperies	2	Buyer/Seller	Non-Consumer	Yes	9/11/08	3/3/09	Awarded		Karen Weiss	2/17/09	0	0	0	0
All Valley RV Center, Inc.	1	Buyer/Seller	Consumer	Yes	9/12/08	1/13/09	Denial		Dirk Gustafson	12/30/08	0	0	0	0
Classic Carpets and Draperies	2	Buyer/Seller	Consumer	Yes	9/12/08	2/13/09	Denial	\$1,000.00	Arthur Devine	1/30/09	0	0	0	0
Lewis Roofing, Inc.	5	Buyer/Seller	Consumer	Yes	11/7/08	1/7/09	Settlement	\$0.00			0	0	0	0
Cassady Roofing, Inc.	3	Buyer/Seller	Non-Consumer	Yes	11/20/08	3/5/09	Awarded	\$5,813.40	Richard Gilbert	2/19/09	0	0	0	0
Houck Construction	1	Buyer/Seller	Consumer	Yes	11/24/08	12/17/08	Settlement	\$0.00			0	0	0	0
Ragnarok Cattery	1	Buyer/Seller	Consumer	Yes	11/24/08	2/12/09	Denial		Tash Sogg	1/29/09	0	0	0	0
Fast Plans	1	Buyer/Seller	Consumer	Yes	12/5/08	4/17/09	Awarded	\$1,260.00	Arnold Sklar	4/3/09	0	0	0	0
Hull & Sons Roofing Company	1	Buyer/Seller	Non-Consumer	Yes	12/8/08	2/25/09	Awarded	\$4,700.00			0	0	0	0
Las Mesas Condominiums	1	Buyer/Seller	Non-Consumer	Yes	12/8/08	2/25/09	Awarded	\$4,700.00			0	0	0	0
Cavalier Builders, Inc.	1	Buyer/Seller	Consumer	Yes	12/10/08	2/23/09	Settlement	\$0.00			0	0	0	0
Tax Resolution Services Company	2	Buyer/Seller	Consumer	Yes	12/10/08	2/25/09	Denial	\$0.00	Paul Loreto	2/11/09	0	0	0	0
R & S Production Services, Inc.	1	Buyer/Seller	Consumer	Yes	12/11/08	3/17/09	Denial	\$18,263.18	Althea Halchuck	3/3/09	0	0	0	0
Colton Test	1	Buyer/Seller	Consumer	Yes	12/22/08		Settlement	\$0.00	Bill Bacon	1/1/00	0	0	0	0
Le Veque Construction	1	Buyer/Seller	Consumer	Yes	12/23/08	2/11/09	Settlement	\$0.00			0	0	0	0

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Built, Inc.	1	Buyer/Seller	Consumer	Yes	1/8/09	4/7/09	Settlement	\$0.00			0	0	0	0
Design Forward	1	Buyer/Seller	Consumer	Yes	1/8/09	4/7/09	Settlement	\$0.00			0	0	0	0
All Pro Painters, Inc.	2	Buyer/Seller	Non-Consumer	Yes	1/14/09	3/27/09	Awarded	\$650.00	Randolph Andell	3/13/09	0	0	0	0
and Personal	2	Buyer/Seller	Consumer	Yes	1/16/09		Settlement	\$0.00			0	0	0	0
Allstate Pools & Spas	2	Buyer/Seller	Consumer	Yes	1/16/09	2/12/09	Settlement	\$0.00			0	0	0	0
MGO Dental	1	Buyer/Seller	Consumer	Yes	1/16/09		Settlement	\$0.00			0	0	0	0
Fruit Engine, LLC	1	Buyer/Seller	Consumer	Yes	1/19/09		Settlement	\$0.00			0	0	0	0
Mainstream	1	Buyer/Seller	Consumer	Yes	1/19/09		Settlement	\$0.00			0	0	0	0
Hollywood Grooming	2	Buyer/Seller	Consumer	Yes	1/30/09	2/10/09	Settlement	\$0.00			0	0	0	0
Medco, Inc.	1	Buyer/Seller	Consumer	Yes	2/2/09	2/25/09	Settlement	\$0.00			0	0	0	0
Recall Total Time Mgmt	1	Buyer/Seller	Consumer	Yes	2/2/09	2/25/09	Settlement	\$0.00			0	0	0	0
Harbor Landscaping	1	Buyer/Seller	Consumer	Yes	2/2/09	2/18/09	Settlement	\$0.00			0	0	0	0
Universal Group, Inc.	1	Buyer/Seller	Non-Consumer	Yes	2/4/09	6/19/09	Awarded	\$5,667.94	John Blanchard	6/5/09	0	0	0	0
NS Integration, Inc.	1	Buyer/Seller	Consumer	Yes	2/5/09	2/10/09	Settlement	\$0.00			0	0	0	0
Spa	1	Buyer/Seller	Consumer	Yes	2/5/09	2/10/09	Settlement	\$0.00			0	0	0	0
AR Plumbing Services	7	Buyer/Seller	Consumer	Yes	2/5/09	2/18/09	Settlement	\$0.00			0	0	0	0
AAAA Notary	1	Buyer/Seller	Consumer	Yes	2/5/09	2/18/09	Settlement	\$0.00			0	0	0	0
Company	1	Buyer/Seller	Consumer	Yes	2/6/09	3/10/09	Settlement	\$0.00			0	0	0	0
GEM Southeast Inc.	1	Buyer/Seller	Consumer	Yes	2/6/09	3/10/09	Settlement	\$0.00			0	0	0	0
Ace Builders, Inc.	1	Buyer/Seller	Consumer	Yes	2/6/09	5/20/09	Settlement	\$0.00			0	0	0	0
California A/C	1	Buyer/Seller	Consumer	Yes	2/6/09	5/20/09	Settlement	\$0.00			0	0	0	0
AR Plumbing Services	7	Buyer/Seller	Consumer	Yes	2/6/09	2/18/09	Settlement	\$0.00			0	0	0	0
Outlay Holdings	1	Buyer/Seller	Consumer	Yes	2/6/09	2/18/09	Settlement	\$0.00			0	0	0	0
AR Plumbing Services	7	Buyer/Seller	Consumer	Yes	2/9/09	2/12/09	Settlement	\$0.00			0	0	0	0
AR Plumbing Services	7	Buyer/Seller	Consumer	Yes	2/9/09	2/25/09	Settlement	\$0.00			0	0	0	0
AR Plumbing Services	7	Buyer/Seller	Consumer	Yes	2/9/09	2/25/09	Settlement	\$0.00			0	0	0	0
Perry Mason-ry	1	Buyer/Seller	Consumer	Yes	2/10/09	2/23/09	Settlement	\$0.00			0	0	0	0
Furniture Solutions, Inc.	1	Buyer/Seller	Consumer	Yes	2/10/09	2/23/09	Settlement	\$0.00			0	0	0	0
AR Plumbing Services	7	Buyer/Seller	Consumer	Yes	2/10/09	2/25/09	Settlement	\$0.00			0	0	0	0
AR Plumbing Services	7	Buyer/Seller	Consumer	Yes	2/10/09	2/25/09	Settlement	\$0.00			0	0	0	0
All Pro Pest Control, Inc.	1	Buyer/Seller	Consumer	Yes	2/12/09	4/9/09	Settlement	\$0.00			0	0	0	0
Westcoast Auto Wholesale	5	Buyer/Seller	Consumer	Yes	2/12/09	2/26/09	Settlement	\$0.00			0	0	0	0
Westcoast Auto Wholesale	5	Buyer/Seller	Consumer	Yes	2/12/09	2/26/09	Settlement	\$0.00			0	0	0	0
Westcoast Auto Wholesale	5	Buyer/Seller	Consumer	Yes	2/12/09	2/26/09	Settlement	\$0.00			0	0	0	0
Westcoast Auto Wholesale	5	Buyer/Seller	Consumer	Yes	2/12/09	2/26/09	Settlement	\$0.00			0	0	0	0
Fitness Blowout	1	Buyer/Seller	Consumer	Yes	2/18/09	3/12/09	Settlement	\$0.00			0	0	0	0
and Personal	2	Buyer/Seller	Consumer	Yes	2/24/09	4/23/09	Settlement	\$0.00			0	0	0	0
Glamour Beauty Center	2	Buyer/Seller	Consumer	Yes	2/24/09	3/9/09	Settlement	\$0.00			0	0	0	0
Glamour Beauty Center	2	Buyer/Seller	Consumer	Yes	2/24/09	3/9/09	Settlement	\$0.00			0	0	0	0
Millenium	1	Buyer/Seller	Consumer	Yes	2/24/09	3/9/09	Settlement	\$0.00			0	0	0	0
G & H Repairs	2	Buyer/Seller	Consumer	Yes	3/3/09	3/13/09	Settlement	\$0.00			0	0	0	0
G & H Repairs	2	Buyer/Seller	Consumer	Yes	3/3/09	3/13/09	Settlement	\$0.00			0	0	0	0

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Non-Consumer Party	Total Cases	Dispute Type	Prevailing Party	Cons. Self	File Date	Disposition Date	Disposition Type	Award Amt.	Arbitrator	Appt.	Arb. Fee.	Cons. Fee %	Non-Cons. Fee %	Other Relief
Platinum Remodeling	1	Buyer/Seller	Consumer	Yes	3/4/09	3/31/09	Settlement	\$0.00			0	0	0	0
N E C Electric	1	Buyer/Seller	Consumer	Yes	3/4/09	3/19/09	Settlement	\$0.00			0	0	0	0
GI Contracting Inc.	1	Buyer/Seller	Consumer	Yes	3/4/09	3/19/09	Settlement	\$0.00			0	0	0	0
Wayne Thomas & Associates	1	Buyer/Seller	Consumer	Yes	3/4/09	6/24/09	Settlement	\$0.00	Dirk Gustafson	6/10/09	0	0	0	0
Phillips II	1	Buyer/Seller	Non-Consumer	Yes	3/4/09	6/1/09	Awarded	\$3,770.00	Steven Rosenthal	5/18/09	0	0	0	0
Costa Azul Adventure Resort	1	Buyer/Seller	Consumer	Yes	3/4/09	3/18/09	Settlement	\$0.00			0	0	0	0
Commercial Welding and Fencing	1	Buyer/Seller	Consumer	Yes	3/5/09	3/16/09	Settlement	\$0.00			0	0	0	0
Harmony Tax Services	3	Buyer/Seller	Consumer	Yes	3/9/09	3/17/09	Settlement	\$0.00			0	0	0	0
Harmony Tax Services	3	Buyer/Seller	Consumer	Yes	3/9/09	3/24/09	Settlement	\$0.00			0	0	0	0
Harmony Tax Services	3	Buyer/Seller	Consumer	Yes	3/9/09	3/19/09	Settlement	\$0.00			0	0	0	0
Royal Oak Stair Designs	1	Buyer/Seller	Consumer	Yes	3/11/09	4/1/09	Settlement	\$0.00			0	0	0	0
On Golden Pond EC	1	Buyer/Seller	Consumer	Yes	3/16/09	4/9/09	Settlement	\$0.00			0	0	0	0
Lou's Gardening & Landscaping	1	Buyer/Seller	Consumer	Yes	3/16/09	4/8/09	Settlement	\$0.00			0	0	0	0
Floor Source	1	Buyer/Seller	Consumer	Yes	3/18/09	4/6/09	Settlement	\$0.00			0	0	0	0
Tile City, Inc.	1	Buyer/Seller	Consumer	Yes	3/18/09	4/6/09	Settlement	\$0.00			0	0	0	0
Dermfx Medical Clinic	4	Buyer/Seller	Consumer	Yes	3/19/09	4/6/09	Settlement	\$0.00			0	0	0	0
Dermfx Medical Clinic	4	Buyer/Seller	Consumer	Yes	3/19/09	4/22/09	Settlement	\$0.00			0	0	0	0
Dermfx Medical Clinic	4	Buyer/Seller	Consumer	Yes	3/19/09	4/9/09	Settlement	\$0.00			0	0	0	0
Dermfx Medical Clinic	4	Buyer/Seller	Consumer	Yes	3/19/09	4/9/09	Settlement	\$0.00			0	0	0	0
Rite Loom Carpet Company	1	Buyer/Seller	Consumer	Yes	3/20/09	4/9/09	Settlement	\$0.00			0	0	0	0
Carrera Drywall	1	Buyer/Seller	Consumer	Yes	3/20/09	4/9/09	Settlement	\$0.00			0	0	0	0
Top of The Line Roofing	1	Buyer/Seller	Consumer	Yes	3/23/09	4/10/09	Settlement	\$0.00			0	0	0	0
USA Intel	5	Buyer/Seller	Consumer	Yes	3/25/09	4/9/09	Settlement	\$0.00			0	0	0	0
Atlantic Driver Staffing	1	Buyer/Seller	Consumer	Yes	3/25/09	4/9/09	Settlement	\$0.00			0	0	0	0
Colonial Domestic Agency	1	Buyer/Seller	Consumer	Yes	3/25/09	4/9/09	Settlement	\$0.00			0	0	0	0
USA Intel	5	Buyer/Seller	Consumer	Yes	3/25/09	4/9/09	Settlement	\$0.00			0	0	0	0
USA Intel	5	Buyer/Seller	Consumer	Yes	3/26/09	4/9/09	Settlement	\$0.00			0	0	0	0
Corporate Solutions	1	Buyer/Seller	Consumer	Yes	3/26/09	4/9/09	Settlement	\$0.00			0	0	0	0
USA Intel	5	Buyer/Seller	Consumer	Yes	3/26/09	4/9/09	Settlement	\$0.00			0	0	0	0
Nannies Across America	1	Buyer/Seller	Consumer	Yes	3/26/09	4/9/09	Settlement	\$0.00			0	0	0	0
USA Intel	5	Buyer/Seller	Consumer	Yes	3/26/09	4/9/09	Settlement	\$0.00			0	0	0	0
GEM Staffing	1	Buyer/Seller	Consumer	Yes	3/26/09	4/9/09	Settlement	\$0.00			0	0	0	0
Academia Tax Service	2	Buyer/Seller	Consumer	Yes	3/30/09	5/12/09	Settlement	\$0.00			0	0	0	0
Jane & Justin's Fine Jewelry	1	Buyer/Seller	Consumer	Yes	3/31/09	4/7/09	Settlement	\$0.00			0	0	0	0
Gold Plaza, Inc.	1	Buyer/Seller	Consumer	Yes	3/31/09	4/7/09	Settlement	\$0.00			0	0	0	0
Jesus A Pool Service	1	Buyer/Seller	Consumer	Yes	3/31/09	4/13/09	Settlement	\$0.00			0	0	0	0
Flood 911, Inc.	1	Buyer/Seller	Consumer	Yes	4/6/09	4/10/09	Settlement	\$0.00			0	0	0	0
USA Floors	1	Buyer/Seller	Consumer	Yes	4/6/09	4/10/09	Settlement	\$0.00			0	0	0	0
Dr. Gutters, Inc.	1	Buyer/Seller	Consumer	Yes	4/8/09	4/24/09	Settlement	\$0.00			0	0	0	0
All Pro Painters, Inc.	2	Buyer/Seller	Consumer	Yes	4/8/09	7/31/09	Settlement	\$0.00	John Blanchard	7/17/09	0	0	0	0
Bugs A to Z Pest Services, Inc.	1	Buyer/Seller	Consumer	Yes	4/9/09	4/23/09	Settlement	\$0.00			0	0	0	0
Parijs Communication Integrators	4	Buyer/Seller	Consumer	Yes	4/13/09	4/20/09	Settlement	\$0.00			0	0	0	0
Steadfasdt Telecom	2	Buyer/Seller	Consumer	Yes	4/13/09	4/20/09	Settlement	\$0.00			0	0	0	0

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Aurora Moving Corporation	1	Buyer/Seller	Consumer	Yes	4/13/09	4/20/09	Settlement	\$0.00			0	0	0	0
Bilt-Well Roof & Material Company	1	Buyer/Seller	Consumer	Yes	4/14/09	4/23/09	Settlement	\$0.00			0	0	0	0
Bilt-Well Roof & Material Company	2	Buyer/Seller	Consumer	Yes	4/14/09	4/30/09	Settlement	\$0.00			0	0	0	0
Riviera Convertibles, Inc.	2	Buyer/Seller	Non-Consumer	Yes	4/15/09	9/4/09	Awarded	\$21,475.96	Randolph Andell	8/21/09	0	0	0	0
Affordable Movers Corporation	1	Buyer/Seller	Consumer	Yes	4/21/09	7/9/09	Awarded				0	0	0	0
Solution Factor, Inc.	1	Buyer/Seller	Consumer	Yes	4/24/09	8/7/09	Awarded	\$990.00			0	0	0	0
Tip N Ring, Inc.	1	Buyer/Seller	Consumer	Yes	4/27/09	5/1/09	Settlement	\$0.00			0	0	0	0
Acupressure of Loma Linda	1	Buyer/Seller	Consumer	Yes	4/27/09	5/8/09	Settlement	\$0.00			0	0	0	0
Funes Security	1	Buyer/Seller	Consumer	Yes	4/30/09	5/13/09	Settlement	\$0.00			0	0	0	0
Academia Tax Service	2	Buyer/Seller	Consumer	Yes	4/30/09	5/12/09	Settlement	\$0.00			0	0	0	0
Pomona Lift Company	1	Buyer/Seller	Consumer	Yes	5/4/09	5/20/09	Settlement	\$0.00			0	0	0	0
West Unity Corp.	1	Buyer/Seller	Consumer	Yes	5/4/09	5/20/09	Settlement	\$0.00			0	0	0	0
Hollywood Grooming	2	Buyer/Seller	Consumer	Yes	5/11/09	5/28/09	Settlement	\$0.00			0	0	0	0
JJJ Builders	1	Buyer/Seller	Consumer	Yes	5/13/09	6/3/09	Settlement	\$0.00			0	0	0	0
Western Carpet Cleaning, Inc.	2	Buyer/Seller	Consumer	Yes	5/26/09	6/2/09	Settlement	\$0.00			0	0	0	0
Discount Tree Service	1	Buyer/Seller	Consumer	Yes	5/29/09	6/10/09	Settlement	\$0.00			0	0	0	0
Raggedy Andy's Home Repair	1	Buyer/Seller	Consumer	Yes	5/29/09	6/10/09	Settlement	\$0.00			0	0	0	0
Western Carpet Cleaning, Inc.	2	Buyer/Seller	Consumer	Yes	6/2/09	6/24/09	Settlement	\$0.00			0	0	0	0
Griffin SRL Management	1	Buyer/Seller	Consumer	Yes	6/2/09	6/24/09	Settlement	\$0.00			0	0	0	0
Double Green Landscape, Inc.	2	Buyer/Seller	Consumer	Yes	6/2/09	6/15/09	Settlement	\$0.00			0	0	0	0
Double Green Landscape, Inc.	2	Buyer/Seller	Consumer	Yes	6/2/09	6/15/09	Settlement	\$0.00			0	0	0	0
Temecula Glass, Inc.	1	Buyer/Seller	Consumer	Yes	6/3/09	6/17/09	Settlement	\$0.00			0	0	0	0
Construction, Inc.	1	Buyer/Seller	Consumer	Yes	6/3/09	6/17/09	Settlement	\$0.00			0	0	0	0
Lucas Plumbing, Inc.	8	Buyer/Seller	Consumer	Yes	6/3/09	6/10/09	Settlement	\$0.00			0	0	0	0
Independent Landlords	1	Buyer/Seller	Consumer	Yes	6/3/09	7/2/09	Settlement	\$0.00			0	0	0	0
House of Engines	1	Buyer/Seller	Consumer	Yes	6/8/09	8/20/09	Settlement	\$0.00			0	0	0	0
California Beemers	1	Buyer/Seller	Consumer	Yes	6/8/09	9/4/09	Awarded	\$36.00	Arthur Devine	8/21/09	0	0	0	0
Tax Resolution Services Company	2	Buyer/Seller	Consumer	Yes	6/9/09	9/15/09	Awarded	\$2,400.00	Joseph Heffernan	9/1/09	0	0	0	0
Ramirez Construction Company	1	Buyer/Seller	Consumer	Yes	6/10/09	6/24/09	Settlement	\$0.00			0	0	0	0
Protection	2	Buyer/Seller	Consumer	Yes	6/10/09	6/17/09	Settlement	\$0.00			0	0	0	0
Beazer Homes Holdings Corp.	1	Buyer/Seller	Consumer	Yes	6/10/09	6/24/09	Settlement	\$0.00			0	0	0	0
Funes, Inc.	3	Buyer/Seller	Consumer	Yes	6/10/09	6/29/09	Settlement	\$0.00			0	0	0	0
Law Offices of Gina Lisitsa	1	Buyer/Seller	Non-Consumer	Yes	6/10/09	9/11/09	Awarded	\$2,313.34	Paul Loreto	8/28/09	0	0	0	0
Protection	2	Buyer/Seller	Consumer	Yes	6/11/09	7/7/09	Settlement	\$0.00			0	0	0	0
Tri Valley Medical Weight Control	4	Buyer/Seller	Consumer	Yes	6/22/09	7/8/09	Settlement	\$0.00			0	0	0	0
Tri Valley Medical Weight Control	4	Buyer/Seller	Consumer	Yes	6/22/09	7/8/09	Settlement	\$0.00			0	0	0	0
Tri Valley Medical Weight Control	4	Buyer/Seller	Consumer	Yes	6/22/09	7/8/09	Settlement	\$0.00			0	0	0	0
Tri Valley Medical Weight Control	4	Buyer/Seller	Consumer	Yes	6/22/09	7/8/09	Settlement	\$0.00			0	0	0	0
Lucas Plumbing, Inc.	8	Buyer/Seller	Consumer	Yes	6/23/09	7/8/09	Settlement	\$0.00			0	0	0	0
Lucas Plumbing, Inc.	8	Buyer/Seller	Consumer	Yes	6/23/09	7/8/09	Settlement	\$0.00			0	0	0	0
Lucas Plumbing, Inc.	8	Buyer/Seller	Consumer	Yes	6/24/09	7/8/09	Settlement	\$0.00			0	0	0	0
Lucas Plumbing, Inc.	8	Buyer/Seller	Consumer	Yes	6/24/09	7/8/09	Settlement	\$0.00			0	0	0	0

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Lucas Plumbing, Inc.	8	Buyer/Seller	Consumer	Yes	6/24/09	7/8/09	Settlement	\$0.00			0	0	0	0
Lucas Plumbing, Inc.	8	Buyer/Seller	Consumer	Yes	6/24/09	7/8/09	Settlement	\$0.00			0	0	0	0
Lucas Plumbing, Inc.	8	Buyer/Seller	Consumer	Yes	6/24/09	6/29/09	Settlement	\$0.00			0	0	0	0
Global Facility Management Systems, Inc.	1	Buyer/Seller	Consumer	Yes	6/24/09	6/29/09	Settlement	\$0.00			0	0	0	0
Inatel Communications, Inc.	2	Buyer/Seller	Consumer	Yes	6/30/09	9/18/09	Awarded	\$715.00	Karen Weiss	9/4/09	0	0	0	0
Roberts Container	1	Buyer/Seller	Consumer	Yes	7/1/09	7/21/09	Settlement	\$0.00			0	0	0	0
Parijs Communication Integrators	4	Buyer/Seller	Consumer	Yes	7/7/09	7/20/09	Settlement	\$0.00			0	0	0	0
Steadfasdt Telecom	2	Buyer/Seller	Consumer	Yes	7/7/09	7/20/09	Settlement	\$0.00			0	0	0	0
Parijs Communication Integrators	4	Buyer/Seller	Consumer	Yes	7/7/09	7/20/09	Settlement	\$0.00			0	0	0	0
Mission Building Services, Inc.	1	Buyer/Seller	Consumer	Yes	7/14/09	8/19/09	Settlement	\$0.00			0	0	0	0
Parkcrest Development Corp	1	Buyer/Seller	Consumer	Yes	7/14/09	8/19/09	Settlement	\$0.00			0	0	0	0
Johnny Garcia	3	Buyer/Seller	Consumer	Yes	7/21/09	8/7/09	Settlement	\$0.00			0	0	0	0
Premier Restoration, Inc.	1	Buyer/Seller	Consumer	Yes	7/24/09	8/11/09	Settlement	\$0.00			0	0	0	0
Griffith Flooring	1	Buyer/Seller	Consumer	Yes	7/24/09	8/11/09	Settlement	\$0.00			0	0	0	0
Cutting and Demolition Contractors	2	Buyer/Seller	Consumer	Yes	7/27/09	8/11/09	Settlement	\$0.00			0	0	0	0
Contractors	1	Buyer/Seller	Consumer	Yes	7/27/09	8/11/09	Settlement	\$0.00			0	0	0	0
Cutting and Demolition	2	Buyer/Seller	Consumer	Yes	7/27/09	8/11/09	Settlement	\$0.00			0	0	0	0
AAA Loest Construction	1	Buyer/Seller	Consumer	Yes	7/27/09	8/11/09	Settlement	\$0.00			0	0	0	0
Diamond Fleet	1	Buyer/Seller	Consumer	Yes	8/12/09	8/17/09	Settlement	\$0.00			0	0	0	0
Irene's Freight	1	Buyer/Seller	Consumer	Yes	8/12/09	8/17/09	Settlement	\$0.00			0	0	0	0
Al & Ed's Autosound	1	Buyer/Seller	Consumer	Yes	8/14/09	8/31/09	Settlement	\$0.00			0	0	0	0
Meramak, Inc.	1	Buyer/Seller	Consumer	Yes	8/14/09	8/31/09	Settlement	\$0.00			0	0	0	0
California Cold Storage, Inc.	1	Buyer/Seller	Consumer	Yes	8/19/09	8/31/09	Settlement	\$0.00			0	0	0	0
Richmond Ocean Group	1	Buyer/Seller	Consumer	Yes	8/19/09	8/31/09	Settlement	\$0.00			0	0	0	0
Development	1	Buyer/Seller	Consumer	Yes	8/27/09	9/8/09	Settlement	\$0.00			0	0	0	0
Jimenez Janitorial	1	Buyer/Seller	Consumer	Yes	8/27/09	9/8/09	Settlement	\$0.00			0	0	0	0
Johnny Garcia	3	Buyer/Seller	Consumer	Yes	8/27/09	9/8/09	Settlement	\$0.00			0	0	0	0
Camarillo Engineering	2	Buyer/Seller	Consumer	Yes	8/27/09	9/8/09	Settlement	\$0.00			0	0	0	0
Funes, Inc.	3	Buyer/Seller	Consumer	Yes	9/2/09	9/16/09	Settlement	\$0.00			0	0	0	0
Markwins North America	1	Buyer/Seller	Consumer	Yes	9/4/09	9/15/09	Settlement	\$0.00			0	0	0	0
Press Media And Associates, Inc.	1	Buyer/Seller	Consumer	Yes	9/4/09	9/15/09	Settlement	\$0.00			0	0	0	0
American Auto Glass	1	Buyer/Seller	Consumer	Yes	9/14/09	9/29/09	Settlement	\$0.00			0	0	0	0
Eurasian Coach Works	1	Buyer/Seller	Consumer	Yes	9/14/09	9/29/09	Settlement	\$0.00			0	0	0	0
Agency	1	Buyer/Seller	Consumer	Yes	9/14/09	9/29/09	Settlement	\$0.00			0	0	0	0
Think Big Films, Inc.	1	Buyer/Seller	Consumer	Yes	9/14/09	9/29/09	Settlement	\$0.00			0	0	0	0
Ingolstadt West	1	Buyer/Seller	Consumer	Yes	9/16/09	9/30/09	Settlement	\$0.00			0	0	0	0
Funes, Inc.	3	Buyer/Seller	Consumer	Yes	9/17/09	9/30/09	Settlement	\$0.00			0	0	0	0
Parijs Communication Integrators	4	Buyer/Seller	Consumer	Yes	9/18/09	9/25/09	Settlement	\$0.00			0	0	0	0
Circle C Company	1	Buyer/Seller	Consumer	Yes	9/18/09	9/25/09	Settlement	\$0.00			0	0	0	0
GT Motors Sales, Inc.	1	Buyer/Seller	Consumer	Yes	9/24/09	9/29/09	Settlement	\$0.00			0	0	0	0